

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
(RAILWAY BOARD रेलवे बोर्ड)

No.TC-I/2019/103/1

New Delhi dt.16.04.2020

Pr. Chief Commercial Manager
All Zonal Railways

Sub: **Delivery of goods at destination in absence of RR**
Ref: Board's letters No.TC-I/2019/103/1 dt.24.03.2020 and 27.03.2020

Railway Board vide above referred letters had issued procedure for granting delivery of goods in case on non-receipt of RR and also unavailability of indemnity bonds in view of country wide lockdown under prevailing pandemic COVID 19.

2. Reference has been received regarding procedure for delivery of goods at destination in the case of self RR (where consignor and consignee are same).

3. The matter has been examined and competent authority has decided to extend the validity of afore-said procedure till the period of lockdown. It has also been decided that in case of self RR, following procedure shall be followed during the period of lockdown:

3.1. In case of self RR the originating division has to take original RR by recording endorsement in the name of consignee who will take delivery of RR consignment at destination.

3.2. This RR will be scanned by Commercial Control of booking division and sent by mail and indicating details of name, PAN, Aadhar and GSTIN as mentioned in Board's letter under reference.

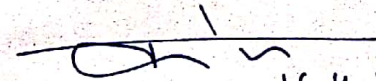
3.3. The destination station will verify these details and affect physical as well system delivery.

3.4. After completion of lockdown the original RR kept at originating division shall be delivered at destination Division for accountal.

3.5. Sr. DCMs at both ends should monitor.

3.6. At originating Division a declaration from consignor be obtained that no claims shall be undertaken in future as the procedure for delivery of RR is followed under *force majeure*.

These guidelines are valid upto 03.05.2020 and issues with the approval of Member Traffic.


16.4.20

(Barjesh Dharmani)
Exec. Director Traffic Commercial (Rates)
Railway Board

Copy to:

1. PCOMs, PFA, All Zonal Railways
2. PFS, All Zonal Railways
3. Dy C&CAG(Rlys), Rail Bhawan, New Delhi