

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

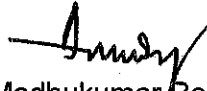
(Commercial Circular No. 48 of 2013)

Telex/Post Copy
Issued on 21.06.2013

The General Managers (Comml.),
Central Railway, Mumbai.
Eastern Railway, Kolkata.
Northern Railway, New Delhi
N.E. Railway, Gorakhpur
N.F. Railway Guwahati
Southern Railway, Chennai
S.C. Railway, Secunderabad.
S.E. Railway, Kolkata
Western Railway, Mumbai

East Central Railway, Hajipur
East Coast Railway, Bhubaneswar
North Western Railway, Jaipur.
North Central Railway, Allahabad.
South East Central Railway, Bilaspur
South Western Railway, Hubli
West Central Railway, Jabalpur.

TCII/2003/12/Refund policy (.) Vide Board's Commercial Circular No. 10 of 2008 dated 13.02.2008, para 3.2 of rule 213.A of IRCA Coaching Tariff No. 26, Part I (Vol. I) regarding time limit for refund under Computerized Coaching Refund Scheme was revised from 5 days to 30 days (.) Ministry of Railways have now decided that the above time limit for granting refund under the above mentioned rule should be revised to 10 days (.) Due publicity through various media (including Notice Boards at concerned counters at stations, reservation/cancellation offices, etc.) may also be given at regular intervals (.) **This will come to effect from 01.07.2013** (.) Necessary instructions may be issued to all concerned, including PRSs, immediate and compliance ensured (.) Matter most urgent (.) Madhukumar Reddy /Railways (.)

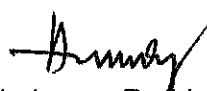

(A. Madhukumar Reddy)
Executive Director Passenger Marketing,
Railway Board.

TCII/2003/12/Refund/*Policy*

New Delhi, dated 21.06.2013

Copy forwarded for information and necessary action to :-

1. CCMs, All Indian Railways.
2. CCOs, All Indian Railways.
3. CCM (PM)s, All Indian Railways.
4. Managing Director, Centre for Railway Information System (CRIS), Chanakyapuri, New Delhi.
5. Managing Director, IRCTC, Bank of Baroda Building, New Delhi.
6. Managing Director, Konkan Railway Corporation Ltd., Belapur Bhavan, Plot No. 6, Sector 11, CBD Belapur, Navi Mumbai - 4000614.
7. IRCA, Chelmsford Road, New Delhi for issue of correction slip to IRCA Coaching Tariff No. 26, Part I (Vol. I).


(A. Madhukumar Reddy)
Executive Director Passenger Marketing,
Railway Board.