

Please issue  
R728  
17/11/15.

Government of India/ Bharat Sarkar  
Ministry of Railways/ Rail Mantralaya  
(Railway Board)

RBA No.67/2005

No. 2001/AC-IL/45/2

New Delhi, Dated 17/11/2005

General Managers, (F&B CAO) CENs  
All Zonal Railways. (CAO for not enclosed)

**Sub:- Quantum of debit in case of loss of SPTM/UTS tickets.**

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Please refer to Board's letter of even no. dated 13.6.2005 on quantum of debits in case of loss of SPTM/UTS tickets which inter-alia envisage that the maximum no. of passengers that could be booked on a single SPTM/UTS ticket would be restricted to 4 adults in case of II class (Mail/Exp. or ordinary), 2 adults in case of Sleeper Class and 1 adult in case of Upper Class except 1<sup>st</sup> AC or AC 2 Tier. In this regard, some of railways have sought clarification regarding maximum no. of children that can be booked on a single SPTM/UTS ticket. The matter has been examined and it is clarified that the maximum no. of passengers that can be booked per SPTM/UTS ticket will remain same as stipulated in the instructions ibid. Accordingly, the instructions ibid are modified as under:

- (i) The number of passengers per SPTM/UTS ticket shall be restricted as under :-

| Class                                                 | Maximum no. of passengers |
|-------------------------------------------------------|---------------------------|
| II Class (Mail/Exp. or Ordinary)                      | 4                         |
| Sleeper Class                                         | 2                         |
| Upper classes except 1 <sup>st</sup> AC or AC 2 Tier. | 1                         |

- (ii) Issue of 1<sup>st</sup> AC and AC2 tier ticket from SPTM/UTS shall be disabled.

- (iii) The above revision would also require following modifications in respect of quantum of debit in case of loss of SPTM/UTS tickets.

- (a) In case of missing tickets for which there is no accountal, the debit will be raised equivalent to 4 (four) II class Mail/ Express full fare for farthest destination in the system.
- (b) In case of cancellation/ modification of issued ticket, where both the original journey ticket and cancellation/ non-issued tickets are accounted for in the system, the debit will be raised as under :-

| Situations                                                                                            | Quantum of debit                                                                                                                                               |
|-------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| (i) When both original journey ticket and cancellation/ non-issued ticket are missing                 | Value of ticket accounted for in the system - full fare for maximum number of passengers allowed on a ticket to the farthest destination in II class Mail/Exp. |
| (ii) When original Journey ticket is missing and cancellation ticket/ non-issued ticket is available. | Value of ticket accounted for in the system.                                                                                                                   |

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|                                                                                                           |                                                                                                                  |
|-----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| (iii) When journey ticket is available and cancellation/ non-issued ticket is <del>not</del> <u>being</u> | Full fare for maximum number of passengers allowed on a ticket to the farthest destination in II class Mail/Exp. |
|-----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|

The modalities as above will be applicable after necessary changes have been made in the SPTMs/ UTS. As far as old cases are concerned, the debits should be restricted to the number of passengers allowed to be booked on a SPTM/UTS ticket, if such a restriction has been imposed by the Zonal Railways, otherwise, Board's instructions prevailing at the time should be followed.

This issues with the concurrence of Commercial and Finance Directorates.

Kindly acknowledge receipt and ensure compliance.

  
(J. Srinivas)  
Director Finance (CCA)  
Railway Board

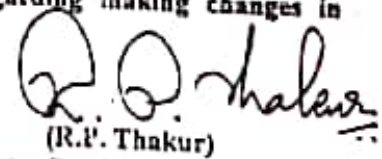
Copy to: -

1. Dy.C&AG (Rlys.), Room no. 224, Rail Bhawan, New Delhi with 50 spare copies for information.
2. FA&CAOs, All Zonal Railways for information & necessary action.

   
(Dhruv Singh)  
Director Finance (CommL)  
Railway Board

Copy to: -

1. CCMs, All Zonal Railways for information & necessary action. They may ensure that necessary software modification is carried out in all SPTMs/UTS accordingly under advice to Board's office.
2. MD/CRIS for taking necessary action regarding making changes in Software of SPTM/UTS.
3. AM/IT

  
(R.P. Thakur)  
Director Passenger (Marketing)  
Railway Board

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