

GOVERNEMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
RAILWAY BOARD

No.2003/TG-1/20/P/IIS/Refund

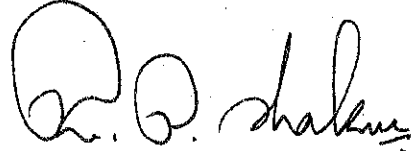
New Delhi, date 29-9-2004

To Chief Commercial Manager,
All Zonal Railways

(Commercial Circular No.35 of 2004)

Sub: Reservation on Internet through IRCTC - Computerised Coaching Refund Scheme.

Please refer to this office letter NO.TC-II/2003/98/Rules dated 26-03-2003 (Commercial Circular No.21 of 2003) regarding refund of charges collected for issuance of duplicate ticket. It is clarified that the refund procedure ibid is also applicable to Internet tickets issued by IRCTC. Action may be taken accordingly. Kindly acknowledge receipt.



(Ranjan Prakash Thakur)
Director Passenger Marketing
Railway Board

No.2003/TG-1/10/P/IIS/Refund

New Delhi, dated 29.9.2004

Copy to :

F&CAO, All Zonal Railways
Pr.Director (Audit), All Zonal Railways



For Financial Commissioner/Railways

Copy to :

1. GGM/CRIS to please ensure necessary modification in PRS Software earliest.
2. MD/IRCTC 9th Floor, Bank of Baroda Bldg., Parliament Street, New Delhi.