Government of India (Bharat Sarkar) Ministry of Railways (Rail Mantralaya) (Railway Board)

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No.2009/TG-V/2/5.

New Delhi, dated 31.7.2009

General Managers, All Zonal Railways.

Commercial Circular No. 35 of 2009

Sub: Restricting entry in ticketing areas of Platform on the authority of Platform Ticket during peak rush period.

The High Level Committee of Officers drawn from NSG, IB, Delhi Police, RPF, CISF and Railways has formulated a Composite Security Plan for Indian Railways and recommended as under:

Recommendation No.10

To minimize security hazards, our strategies should aim at decongesting the passenger area by restricting entry on Platforms and in trains to ticket holders only. The existing system of allowing entry by Platform Tickets may be abolished.

2. In compliance with the above recommendation, Board desire that during peak rush periods specially festival seasons and vacation periods, when platforms and railway stations become congested due to heavy movement of passengers, the entry to ticketing area of platforms on the authority of Platform tickets may be restricted by temporarily stopping sale of platform tickets. Only the genuine journey ticket holders may be allowed to enter this area. However, the aged, illiterate, sick and lady passengers, who are not in a position to fend for themselves at railway stations may be exempted from this restriction and Platform Tickets issued to the person/companion coming to the aid of them subject to production of a valid journey ticket of their aged or lady co-passengers. This restriction should be in force during peak rush period only. During lean period, the same need not be enforced.

Please acknowledge receipt.

(V.K.Sharma) Director, Traffic Comml(G) Railway Board