

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD**

No. DTP/2020/05/33

**FAX/COIS MAIL
ISSUED ON 04.05.2020**

**GENERAL MANAGER/INDIAN RAILWAYS
CMD/KRCL**

Sub: Operation of Shramik Special Trains: Guidelines for Zonal Railways

Please find enclosed internal guidelines on the protocol to be observed during operation of Shramik special Trains. Kindly arrange to issue necessary instructions accordingly.

Enlosed: As above



**(A.MADHUKUMAR REDDY)
PED/COACHING
RAILWAY BOARD**

Copy:

CRB, MT, FC, ME MTR, MRS, MS, MST, MMM, DG/RPF.

Subject: Movement of Shramik Special Trains: Guidelines for Zonal Railways

Further to the guidelines issued on 2nd May 2020, on the operation of "Shramik Special" trains, the following Protocol is to be observed during the Operation of Shramik Special Trains:-

1.0 Train operations & Handling of Exigencies:-

- 1.1 Control offices at Divisions and Zonal Headquarters should be manned by emergency officers till 17th May 2020.
- 1.2 Control offices to monitor asset failures for immediate response.
- 1.3 On line Monitoring of health of Signalling system/Electrical OHE (Overhead Equipment), Locos etc., through Data-logger Management System (DLMC), Supervisory Control And Data Acquisition (SCADA) and Remote Monitoring and Management of Locomotives and Trains (REMMLOT).
- 1.4 Strict En-route train examination to detect any rolling stock failures; Rolling in – rolling out examination to be done at nominated stations.
- 1.5 List of men & material required for emergency breakdowns to be drawn up. Breakdown gangs of Engineering, Carriage & Wagon, Electrical, Loco and Signalling to be formed and kept ready at all divisional headquarters. Tower cars with tools & equipment of Engg., Signaling & Telecommunication (S&T) & Carriage & Wagon (C&W) to be kept ready at junctions.
- 1.6 Dedicated Road transport for these teams round the clock; road vehicles /pick-up trucks to be kept ready with asset rectification equipment. Sufficient Spare materials to be stocked up at critical locations/stations.
- 1.7 Accident Relief Medical Equipment (ARME) & Self-Propelled Accident Relief Train (SPART) to be kept ready for immediate movement.
- 1.8 Divisional Railway Manager (DRMs) & Additional Divisional Railway Manager (ADRM) to keep relief teams ready.
- 1.9 Standard accident and emergency protocols to be observed.
- 1.10 For handling Law & Order, Miscreant Activity & Squatting on tracks: Liaison with state governments. State-wise contact numbers of authorities to be ready with en-route Divisional controls during the run. Deployment of CRPF and GRP at sensitive locations.
- 1.11 Mainline Electrical Multiple Units (MEMUs), Diesel Electrical Multiple Units (DEMUs) and short passenger trains to be kept ready at junctions for clearing unforeseen rush of passengers.
- 1.12 Normally, no precedence should be given to one special train over another. Crossings and precedences should be arranged in such a way that normally no two stranded passenger special trains are stopped at any station simultaneously.
- 1.13 Freight Train Operations should continue be optimized to achieve the objective of 50 kmph average speeds.

2.0 **Originating Station Protocol:** The following measures shall be taken at the originating station:-

- 2.1 Social Distancing will be observed during boarding; passengers to mandatorily wear masks.
- 2.2 Complete barricading of the station with limited entry and exit points.
- 2.3 All stalls shall remain closed at station concourse or platforms; No regular catering at stations.
- 2.4 Only Valid ticket holders for the journey to be allowed
- 2.5 Public Announcements to guide the passengers.
- 2.6 Full watering, charging and sanitization of trains.
- 2.7 State Police/GRP/RPF for managing any untoward crowding outside station premises. Also, for ensuring there is no crowding at train boarding point and only passengers for the scheduled train are present.
- 2.8 Adequate security staff for protection of station authorities viz., Station Master, cash handling staff as per requirement.
- 2.9 Integrated CCTV control rooms in every station. Enhanced CCTV surveillance of stations and yards.
- 2.10 Posters shall be prominently displayed conveying that COVID-19 is a highly contagious infection and all passengers are requested to maintain adequate distance from other passengers at the station and during the journey, wear face mask at all times and use soap/sanitizer whenever they touch something and public announcement to the effect be made continuously.

3.0 **Destination Station:** The following measures shall be taken at the destination station:-

- 3.1 State Government shall be informed of the likely arrival of trains by destination railways.
- 3.2 Orderly discharge of passengers, maintaining social distancing shall be planned.
- 3.3 Buses will have to be arranged by State Government as per advised plan for ensuring last mile connectivity.
- 3.4 Public Announcements to guide the passengers.
- 3.5 State Governments shall ensure all post journey health related essentialities.

4.0 **Train Protocol:** The following measures shall be taken for operation of the trains:-

- 4.1 Sanitisation of train at Originating & Destination station.
- 4.2 Cleaning of toilets at Clean Train Stations
- 4.3 Liquid soap to be available on trains.
- 4.4 Communication among train staff through VHF sets. VHF sets to be pre-tested and kept charged.
- 4.5 Adequate RPF staff to be arranged on each train.
- 4.6 Alarm chain to be in working condition.
- 4.7 Minimal on-board staff; staff for cleaning of toilets to be accommodated on train.

- 4.8 The Standard Operating Procedure for working of Coaching Depots during and after lock down due to COVID-19 shall be followed.
- 4.9 A poster shall be pasted in all bays that COVID-19 is a highly contagious infection and all passengers are requested to maintain adequate distance from other passengers, wear face mask at all times and use soap/sanitizer whenever they touch something.

5.0 Security Arrangements shall be as follows:-

- 5.1 Enhanced presence of security personnel. Hiring of ex-servicemen, home guards, private security etc.
- 5.2 Integrated deployment of Government Railway Police (GRP)/Railway Protection Force (RPF)/LOCAL POLICE with integrated communication platform.
- 5.3 Close interaction with intelligence agencies will be maintained to ascertain any possibilities of a sectarian feud or group conflict among the passengers. In the event of information about any such possibility, suitable precautions may be taken like enhanced presence of security personnel at the origin, en route and destinations.
- 5.4 Intensive watch on the behaviour of the passengers will be kept and any trouble makers identified and separated from the group. In the event of increased hostility, State Police may be informed to intervene as soon as possible.
- 5.5 Detailed security protocols as notified by DG RPF will be adhered to.

6.0 Staff Protocol: The following measures shall be taken in this regard:-

- 6.1 All staff having interface with passengers to be given self-protection equipment eg., masks, sanitizers and any other equipment as advised by health department.
 - 6.2 All Zonal Railways to keep isolation beds at hospitals for staff and passengers for use in case of exigencies.
 - 6.3 Duty list to be drawn with a backup plan in case of such exigency.
 - 6.4 Care may be taken that healthy staff below 50 years are deployed as far as possible.
 - 6.5 Staff to be sensitized to be extra courteous to all passengers during these testing times.
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