

**Government of India (Bharat Sarkar)
Ministry of Railways (Rail Mantralaya)
(Railway Board)**

No. 2017/TG-V/1/4


New Delhi, dated /3.10.2017

**The Principal Chief Commercial Managers,
All Zonal Railways.**

**Subj: Educating Ticket Checking Staff regarding provisions of scheme of
online booking of tickets against Foreign Tourist Quota.**

Please refer to letter no. 2017/TG-I/20/P/FT Quota dated 14.07.2017 (Commercial Circular no. 54/2017) wherein the instructions regarding online bookings of tickets against foreign tourist quota have been issued. With a view to avoid inconvenience to foreign tourists and to keep a check on the misuse of the scheme, it is desired that the ticket checking staff should be educated and made aware of the following provisions of the scheme:

- (i). The ticket checking staff should check the original passport of the passenger who has reserved the ticket under the Foreign Tourist Quota. In case the passenger is not able to show the original Passport with valid visa, the passenger shall be treated as without ticket and charged penalty equivalent to 3 times the fare of the ticket and if the passenger fails to pay the penalty, legal action should be taken against the passenger.
- (ii). If the passenger is of Nepal or Bhutan nationality, then the ticket checking staff should check for the Bonafide Tourist Certificate which is compulsory for travel as proof.
- (iii). The ticket checking staff should be made aware that the passengers belonging to both the categories i.e. Foreign Tourists whose continuous stay in India is not more than 6 months and NRIs whose continuous stay abroad is more than 6 months, can book tickets under foreign tourist quota.
- (iv). The ticket checking staff should check that the booked ticket conforms to restriction, if any, on visa. In case of any violation, such passenger should be immediately de-boarded and handed over to RPF/GRP.


**(Vikram Singh)
Director Passenger Marketing
Railway Board**