

भारत सरकार/ GOVERNMENT OF INDIA
रेल मंत्रालय / MINISTRY OF RAILWAYS
रेलवे बोर्ड / RAILWAY BOARD

No TC-II/2003/20/Covid19

New Delhi, dated 19.03.2020

**Principal Chief Commercial Managers,
All Zonal Railways.**

Sub: Withdrawal of concession in passenger fare for all categories of passengers except 4 categories of Divyangjan and 11 categories of patients till further advice in view of health advisory issued regarding COVID-19

In view of health advisory issued regarding COVID-19 and to discourage passengers from undertaking non-essential travel, it has been decided, as a special case, that no concessional UTS and PRS Ticket for all categories of passengers except Students, 4 categories of Divyangjan and 11 categories of patients shall be issued.

2. The above shall be applicable for tickets booked on or after 20.03.2020 till further advice
3. CRIS & IRCTC may make necessary changes in the software
4. Necessary instructions shall be issued to the all concerned



(Shelly Srivastava)
Director Passenger/Marketing
Railway Board

Copy forwarded for information & necessary action to

1. CRB, MT, FC, DG/RHS, Railway Board, For information
2. MD, Centre for Railway Information System (CRIS), Chanakyapuri, Near National Rail Museum, New Delhi, for making necessary changes in the PRS and UTS softwares
3. MD, IRCTC, B-14B, 11th Floor, Statesman House, Barakhamba Road, New Delhi
4. CMD/KRCL/Navi Mumbai



(Shelly Srivastava)
Director Passenger/ Marketing
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