

(16) 1872

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16.9.19

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Central Registry / E. Ry.
Date of Receipt
Serial No. 14

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
(RAILWAY BOARD) (रेलवे बोर्ड)

= 951

2137

No.2011/TG-I/20/P/2

New Delhi, Dated: 2.09.2019

ER ✓ The General Managers,
All Zonal Railways.

Sub: Facility of change of name.

PCCM

Please refer to this office letter of even number dated 31.01.2017 (CC No. 14 of 2017) wherein it was inter-alia advised that the facility of change of name shall not be permissible on the tickets issued on concession.

2. The matter has been further reviewed and it is clarified that in case a full fare ticket is transferred to any eligible family member who is entitled for concession, no concession shall be given in such case and accordingly no refund of fare on account of concession value shall be granted in such case.
3. Necessary instructions may be issued to all concerned accordingly.
4. This issues with the approval of Finance Directorate of Ministry of Railways.

Shelly

(Shelly Srivastava)
Director Passenger Marketing
Railway Board

No.2011/TG-I/20/P/2

New Delhi, Dated: 2.09.2019

Copy forwarded to:

PFA & CAO, All Zonal Railways.
Director (Audit), All Zonal Railways.

By CCN/DB

for Financial Commissioner, Railways