

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

NO.97/TGIV/10/NTES/PT.II

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To

The General Managers
All Zonal Railways.

(Commercial Circular No.49)

Sub: NTES interface with devices at the station

National Train Enquiry System (NTES) has been implemented at a large number of stations. All devices at the station viz announcement system, display boards, face to face enquiries and IVRSs should be connected to the NTES.

Standardized interface developed by CRIS should be used and software in the existing system should be upgraded by the respective vendors. Details are enclosed in Annexure I.

This issues with concurrence of Telecom Directorate of Railway Board.

(Dr.P.K. Goel)

Executive Director Passenger Marketing

Copy to:

Chief Commercial Managers, all Zonal Railways.
Chief Signal & Telecom Engineers, all Zonal Railways.

(Dr.P.K. Goel)

Executive Director Passenger Marketing

NTES interface with devices at the station

Phase I of the NTES has been implemented by all the Zonal Railways on the off-line system of PRS. In the Phase II of the system all devices at the station viz. announcement systems, display boards, face to face enquiry and IVRSs are required to be connected to NTES.

Standardised interfaced protocol has already been developed by CRIS in this respect which is already operational in Northern Railway for interface with all the IVRSs.

All the devices mentioned above should be interfaced with NTES which will benefit into two ways --

1. Multiple entries into various systems will be reduced. Thus giving a uniform arrival times in all the devices.
2. The manpower which is engaged in updating various devices will be saved.

It should be ensured that all the devices are connected to NTES at all 'A' class stations. The standard interface software will be developed by CRIS but the responsibility of interfacing of various devices will be that of the supplier of the various devices.

In future, all other devices also which display train timings and arrival/departure information should have above protocol before purchase.