

GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
(RAILWAY BOARD)

.....

No. 2005/TG-V/18/1

New Delhi, Dated. / 06.05.

The Chief Commercial Managers,
All Zonal Railways.

Commercial Circular No. 23 / 2005.

Sub: Escorting duty of Coach Attendant.

Coach Attendants deputed in AC Classes have been assigned specific duty of giving wake up call to passengers who intend to alight at intermediate stations during night hours. A few cases of default in this regard have been brought to notice where the coach Attendants deputed on contract basis had not acted on this line which led to public complaints. Board have therefore, decided that the aspect of waking up passengers as per their request may be incorporated in the duty list of the Coach Attendants irrespective of their duties. Suitable clause may be added in the contract agreement where Coach Attendants have been deployed on contract basis.



(Ravinesh Kumar)
Director, Traffic Commercial (G)
Railway Board.

**Government of India(Bharat Sarkar)
Ministry of Railways(Rail Mantralaya)
(Railway Board)**

No.2005/TG-IV/10/STD/24/Pt.I

New Delhi, dated 07- 06-05

**The General Manager(Comml.),
All Indian Railways.**

(Commercial Circular No. 23 of 2005)

Sub.: STD/ISD/PCO Booth Policy.

Ref.: Board's letter no. 2005/TGIV/10/STD/24/Pt.II dated 25.5.05.

Representations have been received regarding extension of the contract of STD/PCO booth holders whose contracts expired on 27.4.2005 as per Board's letter no. 2000/TGIV/10/P/STD/PCO/Review dated 20.5.2002 for extending their contracts as has been extended for the physically handicapped persons.

2. The matter has been considered in the Ministry of Railways and it has been decided that the contracts of STD/ISD/PCO booth holders other than physically handicapped persons whose total period of contract as on 27.4.2005 is less than 10 years may be extended till such period when their total period of contract comes to 10 years or till 27.4.2007, whichever is earlier subject to the following conditions:

At A, B & C category stations

- i) Highest commission being paid at the station will be charged while extending contract subject to a minimum of 10%.
- ii) In case no booth contract has been finalized on the basis of tender at A, B & C category stations, the commission chargeable will be the highest commission being paid at the station subject to a minimum of 10% which will get enhanced equal to the commission which gets fixed at the station as and when any booth is subsequently allotted on tender basis at that station.

At other stations

Highest commission being paid by any booth operator at that station subject to minimum of 10% will be paid while extending the contract.

Policy for charging of commission for all future extensions

3. It has been decided that the commission as mentioned in para 2 above would be charged in all cases of extension of booth contracts.
4. All other charges as stipulated in the current policy will continue to be realised.

Receipt of this letter may please be acknowledged.



(A.K. Goyal)
Adviser Passenger Marketing
Railway Board

No. 2005/TG-IV/10/STD/24/Pt. I

New Delhi, dt. 7.6.05

Copy forwarded for information and necessary action to:

1. The Principal Director of Audit, all Zonal Railways
2. The FA&CAO, All Zonal Railways
3. Chief Commercial Managers, all Zonal Railways
4. Divisional Railway Managers/all divisions of ZRs



(A.K. Goyal)
Adviser Passenger Marketing
Railway Board

Copy forwarded for information to:

1. General Secretary, AIRF & NFIR
2. General Secretary, All India SC/ST Railway Employees Association,
171-B/3, Basant Lane, Railway Colony, New Delhi-1

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No.2005/TGIV/10/STD/24/Pt.I

New Delhi, dtd 06.07.2005

The General Manager (Comml)
All Indian Railways

**Sub: Corrigendum to Circular No 23 of 2005 issued vide Board's
letter of even number dtd 7.6.05 regarding STD/ISD/PCO
Booth Policy**

Please refer to commercial circular no.23 of 2005 issued on 7.6.2005 regarding
STD/ISD/PCO booth policy. Circular No.23 may please be read as Circular No.23A.

Kindly acknowledge receipt.


(A.K. MUKHERJEE)
for Director Traffic Commercial(G)
Railway Board.