

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)

No. 98/TG.III/631/13

New Delhi, dated 26.09.2000

The General Managers,
All Indian Railways.

Commercial Circular No. 56 OF 2000

Sub: Catering - Revised Tariff for tea/ coffee.

The menu and tariff of tea, coffee and standard meals were revised vide Board's letter of even no. dated: 24.6.1999 and the revised rates were made applicable w.e.f. 1.7.1999. However, the rates of standard tea was not revised at that time. Zonal Railways have been requesting Ministry of Railways to revise the tariff of tea/coffee due to inflation in the cost of raw material and cost of direct and indirect inputs. Use of paper cups as stipulated in the Board's commercial circular No. 16 of 1999 has further increased the cost of input. Ministry has also observed that even though rates of tea/coffee are determined at the Railway Board level, Zonal Railways circulated their own rates which are different than the rates prescribed by Board. This has resulted into adverse criticism from the passengers. Some railways have reduced the contents from 150 ml to 100/120 ml also.

2. Railways have also represented regarding deluxe menu being financially not viable and requested board to take a view on this.

3. The matter has been examined in consultation with Railway Board Finance and it has been decided by the Ministry of Railways to revise the tariff for tea/coffee. It has also been decided to standardise the tariff of hot beverages sold through automatic vending machines.

Contd.. (2)

Following are the revised rates for tea/coffee on Zonal Railways both for static units and in trains:

<u>S.No.</u>	<u>Item</u>	<u>Existing</u>	<u>Revised</u>
1.	Standard tea - 150 ml	Rs.2.00	Rs.3.00
2.	Tea with tea bag-150 ml (in disposable cups) including tea dispensed through AVMs	Rs.3.00	Rs.4.00
3.	Coffee(using instant coffee powder)- 150 ml (in disposable cups) Including Coffee dispensed through AVMs	Rs.4.00	Rs.5.00

The revised rates will come into effect from 1.10.2000.

4. Zonal Railways should display and notify the revised tariff at stations (in Refreshment Rooms/stalls) and also through rate list in pantry cars, Waiters/Bearers should also be given menu cards indicating revised rates. Surprise checks should be conducted to exercise strict regulation and control on the departmental units as well as units managed by the licencees to ensure that there is no overcharging and prescribed quantity only is served. Under no circumstances railway should charge different rates as rates of these items are determined at the Railway Board level. Any deficiency or slackness in this regard should be viewed seriously and stringent action taken against the defaulters.

5. As recommended by some zonal railways it has also been decided to withdraw the services of deluxe menu which was introduced w.e.f. 1.7.1999 since it was not found successful and there were complaints of overcharging.

Contd.. (3)

6. This issues with the concurrence of Finance Directorate of the Ministry of Railways.

Please acknowledge receipt of this letter.


(YOGENDRA SHARMA)
DIRECTOR (CATERING)
RAILWAY BOARD

No. 98/TG.III/631/13

New Delhi, dated 26.09.2000

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Reg: Catering - Revised Tariff for tea/ coffee.

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information.
2) AD AI/Railways (with 36 spare copies)


For Financial Commissioner
Railway Board

Copy to: F (Comm.), F(S) III and TG-I Br. Railway Board.

(Hindi version will follow)

