भारत सरकार (GOVERNMENT OF INDIA) रेल मंत्रालय (MINISTRY OF RAILWAYS) रेलवे बोर्ड (RAILWAY BOARD)

No. TCR/1078/2017/16 Pt.

New Delhi, dated: 12.06.2020

Principal Chief Commercial Manager, All Indian Railways.

Sub: Issuance of Credit Note through GSTM for refund of GST.

A number of correspondence received from Zonal Railways and customers on the above subject indicating problems being faced by them in Refund of GST along with refund of Principal Charge and inability to avail Input Tax Credit in case of wrong/NIL entry of GSTIN in Railway Receipt.

The matter has been reviewed and following is advised:

Letter/droft/sushil

Refund of Freight Charges to Customer due to any reasons

In such case, a credit note needs to be issued and -

- FOIS/TMS module or Claims Module shall get the RR data that has been reported in the GST Returns from CRIS/GSTM group and suitable routine may be created by FOIS Group, CRIS to issue the Credit Note as per the Format, by linking the original RR data that has been considered in the GST Returns.
- This Credit Note data shall get pushed to the IPAS, to facilitate refund of RR amount and GST thereof.

After refund of the amount as per the Credit Note so generated, the same shall be reported in the GST Return and the entire process gets completed.

This issues with the concurrence of Accounts Directorate of Ministry of Railways.

(Barjesh Dharmani) Executive Director, Traffic Commercial (Rates) Railway Board.

Copy to:

- 1. CAO/FOIS, CRIS Complex, Chanakyapuri, New Delhi-110 021.
- 2. Managing Director CRIS, CRIS Complex, Chanakyapuri, New Delhi-110 021.

(Barjesh Dharmani)
Executive Director, Traffic Commercial (Rates)
Railway Board.