

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD**

No.TC-I/2020/104/SCR/1

New Delhi, dt. 01.06.2020

**Pr. Chief Commercial Manager
South Central Railway
Secunderabad**

Sub: Collection of ancillary charges like Demurrage through NEFT/RTGS
Ref: Rates Master Circular/E-payment/2019/0

Please refer to SCR's letter No.C.283/Dev/Policy/Vol-IV dt.19.05.2020 regarding collection of ancillary charges like Demurrage etc. through NEFT/RTGS.

The matter has been examined. It is to advise that Zonal Railway may motivate freight customers, who are presently making payment through Demand Draft etc., to adopt e-payment scheme for payment of ancillary charges like Demurrage etc as this scheme offers substantial benefits to customers.

As regards realization of ancillary charges and other railway dues through NEFT/RTGS, it is to state that NEFT/RTGS payment modes are merely payment facilities and do not offer any fall back in case of payment failure. Detailed discussions have been undertaken with banks along with Accounts directorate of Railway Board. It may be appreciated that ancillary charges differ in nature from freight charges. These charges are more often contested and waivers are applied for. Further, it is Railways that initiate/trigger collection of freight charges as soon as RR is generated. While in case of ancillary charges, payment has to be initiated by customer. Until system generated charges are made to be near final, the payment initiation shall remain with customer.

SCR is requested to take into cognizance the entire gamut of properties and business logic/rules related these charges, and furnish a detailed proposal in consultation with associate Finance, duly incorporating the process flow, including following-

1. Modality of transfer of money as, unlike freight payment, here the customer will have to initiate the payment
2. Linking the payments to RR. Rrs may have been generated a while ago, as ancillary charges are paid later also.
3. Linkages for Traffic Accounts check and accountal.
4. Modalities to safeguard against failed transaction
5. Linkage/modality as to how the goods clerk checaks for receipt of payment. Goods shed have no internet connection. NEFT/RTGS etc do not ride on TMS server.

Shilpi Bishnoi
01/06/2020
(Shilpi Bishnoi)

**Director Traffic Commercial (Rates)
Railway Board**