

**GOVERNEMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
(RAILWAY BOARD)**

No.2002/TG-I/10/P/UTS

New Delhi, dated 22.04.2004

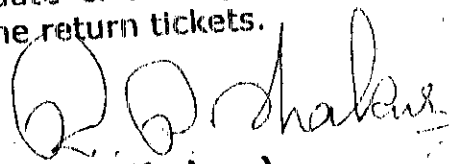
**Chief Commercial Managers
Central, Eastern, South Eastern, Southern & Western
Railways.**

**Sub: Unreserved Ticketing System(UTS) for
declared suburban section.**

(Commercial Circular No 15 of 2004)

In continuation of this office letter of even number dated 7.10.2003 (Commercial Circular No.42 of 2003) on the subject quoted above the matter has been reviewed in this office for expansion of UTS on Suburban Section also, and it has been decided that for declared suburban sections of IR viz. Mumbai, Howrah & Chennai, the following instructions will be applicable: -

1. The present parameters and practices being followed by the respective zonal railways for issue of suburban tickets will continue irrespective of the system of issue whether through SPTMs or UTS etc. There will be no issue of advance ticket on the Suburban System.
2. However, in case of return journey ticket on suburban Section the date & time of commencement of return journey will be mentioned by the passenger on the return ticket. In case this is not done, the passenger will be treated without ticket. Necessary action may be taken by the concerned zonal railways & CRIS to develop the software accordingly so that the required columns for date & time (to be filled by the passenger) are printed on the return tickets.



**(R.P.Thakur)
Director Passenger Marketing
Railway Board**

Copy to: CCMs other zonal railways, AM(IT) & MD/CRIS