## GOVERNMENT OF INDIA (BHARAT SARKAR) MINISTRY OF RAILWAYS (RAIL MANTRALAYA) (RAILWAY BOARD)

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No. 2012/TG-I/20/JTBS

New Delhi, dated 05.08.2013

Chief Commercial Managers, All Zonal Railways.

## (COMMERCIAL CIRCULAR NO.51 OF 2013)

Sub: Amendment in Jan Sadharan Ticket Booking Sewak (JTBS Scheme).

Instances have come to notice of this office that some JTBS operators have expressed their inability to operate JTBS, after appointment as JTBS operator by Zonal Railways and have requested for the refund of security deposit and Bank Guarantee

- 2. For appointment of JTBS, Railway has to fulfil various procedural requirements viz. issue of advertisement for calling applicants, selection of candidate, issuing orders etc. However, in the existing scheme for appointment of JTBS, there is no penal clause in case the selected candidate expresses inability to operate JTBS after allotment of JTBS.
- 3. The matter has been examined and it has been decided to amend the scheme by adding para 3 (f) as under:-

"In case the JTBS operator expresses inability to operate JTBS, after appointment as JTBS operator by Zonal Railway, the bank guarantee as well as the security deposit made by the JTBS operator will be forfeited".

- 4. This issues with the concurrence of Finance Directorate of Ministry of Railways.
- 5. Necessary instructions may be sent to all concerned. A declaration to this effect may be obtained from the applicant when he/she applies for JTBS and the format of the agreement to be signed with JTBS at the time of their appointment may also be modified suitably.

(Dr. Monica Agnihotri) Director Passenger Marketing Railway Board

No. 2012/TG-1/20/P/JTBS

New Delhi, dated .08.2013

Copy to:-FA & CAO, All Zonal Railways. Director (Audit), All Zonal Railways.

for Financial Commissioner/Railways

## Copy to:-

1. CCM/PMs and CCM PSs, all Zonal Railways.

2. EDV (T), EDFC, DF(C), OSD/TC, F (C), &V(SS) branches.

3. MD/IRCTC, Bank of Baroda Building, Parliament Street, New Delhi.

4. General Manager/UTS, CRIS, Chanakyapuri, New Delhi.

5. Director General, Professor /Training & Professor/Commercial Railway Staff

College, Vadodra.

6. The Principals, Zonal Training Centres, Central Railway, Bhusaval, Eastern Railway, Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, S C Railway, Moula Ali, Western Railway, Udaipur.

7. General Secretary, National Federation of Indian Railwaymen (NFIR), 3.

Chelmsfor Road, New Delhi,

8. General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.

Secretary General, Federation of Railway Officers Association (FROA) Room

No. 256-A, Rail Bhawan, New Delhi.

10. Secretary General, Indian Railway Promotee Federation (IRPOF), Room No. 268, Rail Bhawan, New Delhi.

11. Secretary General, All India RPF Association, Room No. 256-D, Rail Bhawan,

New Delhi.

12. CTM, Metro Railway, Metro Rail Bhawan, 33/1, J L Nehru Road, Kolkata-71.