

18 MAR 2020

Southern Railway
Chennai-600 009GOVERNMENT OF INDIA (भारतसरकार)
MINISTRY OF RAILWAYS (रेलमंत्रालय)
(RAILWAY BOARD) (रेलवेबोर्ड)

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No.2019/TG-I/20/P/22

New Delhi, dated 12 .03.2020

Principal Chief Commercial Managers,
All Zonal Railways.The General Manager/PRS,
CRIS, Chanakyapuri, New Delhi.

Sub: Rationalisation of computerised Passenger Reservation System (PRS)

- Ref: (i) Letter no. 2013/TG-I/20/P/PRS Ticket/Pt. dated 06.11.2015
(ii) Letter no. 2013/TG-I/20/P/PRS Ticket/Pt. dated 10.06.2016.
(iii) Letter no. 2013/TG-I/20/P/PRS ticket Pt.II dated 30.06.2017
(iv) Letter no. 2013/TG-I/20/P/PRS Ticket/Pt. dated 30.09.2016
(v) Letter no. 2013/TG-I/20/P/PRS Ticket/Pt. dated 25.10.2016

Instructions have been issued from time to time vide letters referred to above stipulating the procedure to be followed for printing of first/second reservation charts, transfer of vacant accommodation at the time of preparation of charts, etc. A suggestion was also received to link preparation of first reservation charts at first remote location/next remote location to preparation of second reservation charts at originating/first remote in those cases where time difference between two remotes is more than three hours. The suggestion has been examined and agreed to. It has also been decided to issue consolidated instructions on this subject as under:-

- i. At the time of preparation of first reservation charts, available vacant accommodation at the train originating station, if any, after updating the waiting list position at the remote locations, will remain available at train originating station for booking till preparation of second reservation charts.
- ii. In case there is no RAC/waiting list in the train, at the time of preparation of second reservation charts, the vacant accommodation available as well as that which became available due to cancellation after preparation of first reservation chart, shall update the waiting list position of the subsequent remote location(s) and simultaneously the first reservation chart of first remote location shall be prepared. The second reservation chart at the subsequent remote locations shall also be prepared on the same analogy as that of originating station i.e. between thirty minutes and five minutes before scheduled/rescheduled departure of train.
- iii. In case there is RAC/waiting list in the train and RAC/confirmed accommodation is cancelled after preparation of first reservation chart till finalization of second reservation chart, such accommodation will not get transferred to the next remote and it can be booked by the onboard ticket checking staff. An indication on this account will be given by CRIS in the reservation charts. It is, however, clarified that this provision shall not be applicable in case there is no RAC/waiting list in the train. In such case, the cancelled RAC/confirmed accommodation will become available for booking till preparation of

Southern Railway
Commercial-Passenger Marketing
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- second reservation chart and thereafter the entire vacant accommodation will get transferred to next remote.
- iv. The condition for printing of first reservation charts at least four hours before departure of train shall be applicable in case of train originating station. In case of remote locations, printing of first reservation chart shall be linked to preparation of second reservation chart at train originating station/previous remote location in case of all such locations where the time gap between the originating station and next remote as well as between two remote locations is 3 hours or more. In case time gap between originating and next remote or between two remotes is less than three hours, railways can work out the modalities and decide the timings for preparation of first and second charts at such remote locations. At such remote locations, it may however be ensured that there is sufficient gap between preparation of first reservation chart and departure of train. If situation so demands, the first reservation charts at such remote location can be prepared immediately after preparation of first reservation charts at the originating station.
2. Necessary instructions may be issued to all concerned accordingly.

2/12/2020
(Sanjay Manocha)
Jt. Director Passenger Marketing
Railway Board