

**GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
RAILWAY BOARD**

No.2012/TG-I/20/Pt.1

New Delhi, dated 13.08.2012

**The Chief Commercial Managers,
All Zonal Railways.**

(Commercial Circular No.48 of 2012)

**Sub : Display of the names of the TTE/CORs on the
Reservation Charts.**

**Ref : Railway Board's letter No. 98/TG-V/12/1 dated
11.09.1998.**

The duties of the Ticket Checking Staff manning reserved coaches include guiding the passengers of the trains, and rendering assistance by coordinating with Railway staff of other department in case of need. The presence of on-board ticket checking staff in the assigned coaches wearing proper uniform and identity badge is essential for ensuring proper guidance and assistance to the passengers. However, several instances have come to notice in which the passengers could not be able to locate the ticket checking staff for seeking guidance.

In order to enable the passengers to locate easily the ticket checking staff manning the trains for seeking assistance in case of need, it has been decided that the names of the TTE/COR/Dy. TS/TS responsible for manning the coaches shall be printed on the respective reservation charts of coaches through the PRS from the train originating station.

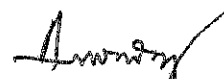
To begin with, the names of the TTEs/Conductors manning the coaches on end-to-end basis shall be printed on the reservation chart through the PRS. For all the other trains, the names of the ticket checking staff deployed on the 1st leg shall be printed on the chart at the train originating station. In case of a last minute change, the TTE/Conductor should make necessary correction in the chart by writing his name and designation on the chart.

Zonal Railways shall issue suitable instructions for ensuring the above system. Instructions should also be issued that the names of the outstation TTEs/Conductors manning the coaches may be obtained by the train originating station and incorporated in the reservation charts through PRS.

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Printing of Reservation Charts at any location should not be, however, delayed on this count.

Please issue necessary instructions to all concerned and confirm action taken in this regard.



(A. Madhukumar Reddy)
Executive Director Passenger Marketing
Railway Board

Copy to:

1. CCM/PMs and CCM/PSs, all Zonal Railways.
2. EDV (T), EDFC, DF(C), OSD/TC, TG-V, F(C) & V (SS) branches of Railway Board.
3. MD/IRCTC, Bank of Baroda Building, Parliament Street, New Delhi.
4. General Manager/PRS-I, CRIS, Chanakyapuri, New Delhi.
5. Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
6. The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SE Railway, Sini, Western Railway, Udaipur.
7. General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
8. General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
9. Secretary General, Federation of Railway Officers Association (FROA), Room No.256-A, Rail Bhawan, New Delhi.
10. Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
11. Secretary General, All India RPF Association, Room No.256-D, Rail Bhawan, New Delhi
12. CTM, Metro Railway, Metro Rail Bhavan, 33/1, J L Nehru Road, Kolkata-71.