

(Bharat Sarkar) Government of India
(Rail Mantralaya) Ministry of Railways
Railway Board

No.2020/TC-II/2910/Ext. season tkts

NDLS, Dt. 18.09.2020

The Principal Chief Commercial Managers,
All Zonal Railways.

Sub: Extension of validity of season tickets on restoration of train services as permitted by State Governments for the different categories of passengers.

Ref: 1. SR letter no.C. 539/P/Vol.XX dated 10.08.2020.

2. CR letter no. C/CRS/BB-349/UTS/DB Corres dated 07.09.2020.

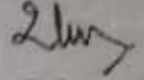
3. This office letters no 2020/TG1/Covid-19 dated 14.06.2020 on validity of season tickets over WR and CR for certain categories of passengers.

4. This office control message of even no. dated 16.07.2020 for addition of more categories of passengers.

Some of the Zonal Railways have conveyed that suburban services in partial manner are to be resumed. These services will carry persons as permitted by State Governments to certain categories of passengers.

1. It is observed that due to the lockdown, season ticket holders lost a number of days despite holding a valid season ticket. It has been decided to extend the validity of the season tickets to the extent of days lost. The same shall be permitted at the UTS counters at the stations to those permitted by State Government.
2. UTS counters may also issue fresh tickets/season tickets to persons permitted by State Governments/Central Govt.
3. For tickets issued on UTSONMOBILE APP the revalidation may be deemed to have been done till the changes are effected by CRIS in the system.
4. Accordingly, CRIS may make necessary changes regarding revalidation of season tickets in the UTSONMOBILE system for persons as allowed by State Governments/Central Governments. UTSONMOBILE shall continue to remain suspended till further advice.
5. UTS counters may be opened as per requirement, adhering to standard social distancing guidelines and hygiene protocols in view of COVID-19.

This issues with the concurrence of the Finance Directorate of Railway Board. Necessary instructions may be issued to all concerned accordingly.



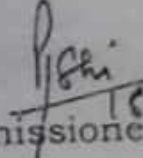
(Shelly Srivastava)
Director Passenger Marketing
Railway Board

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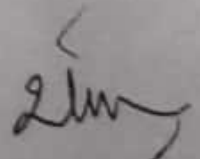
Copy to:-

1. Dy. Comptroller & Auditor General of India (Railways), Room No.224, Rail Bhavan, New Delhi.
2. PFAs, All Zonal Railways
3. Principal Directors of Audit, All Zonal Railways


18.9.2020
for Financial Commissioner, Railways.

Copy forwarded for information & necessary action to:

1. CRB, MT, FC, Railway Board.
2. AM/ Revenue, PED/CHG, ED/C&IS, EDIP Railway Board.



(Shelly Srivastava)
Director Passenger Marketing
Railway Board