

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
(RAILWAY BOARD रेलवे बोर्ड)

No.TC-I/2012/101/1Pt.

New Delhi, dt.27.10.2020

Pr. Chief Commercial Manager
South Eastern Railway

Sub: Registration of indents for quota destination

Please refer to SER's letter No.MGP.53/49/FLYASH dated 19.10.2020 wherein Railway has mentioned about a case regarding abnormally large number of indents being placed by a customer for destinations governed by quota and has suggested that there should be a cap on number of indents that can be placed by a customer.

In this regard, it is to state that vide Board's letter No.TC-I/2012/101/1 dt.31.01.2020 *inter alia* quoting Rule 201 of Goods Tariff, Zonal Railways have been advised that PCCM and PCOM may notify detailed guidelines regarding acceptance of indents keeping in view the local conditions. They shall also inform the office of CAO/FOIS and Director(Operations)/CRIS in writing so that the same can be incorporated in e-RD and TMS modules for specific cases.

Further, vide Board's letter No.TC-I/2012/101/1Pt.1 dt.23.06.2020, it has been advised that Zonal Railways shall follow a standard procedure. In any case, imposition of cap on number of indents should not be linked to distance slab. If a zonal railway feels that there is need to limit on the number of indents, the same may be done on the basis of loading capacity of siding.

The above instructions are reiterated. Zonal Railway is advised to deal with the instant case as per extant guidelines.


27-10-20

(Barjesh Dharmani)
Executive Director Traffic Commercial(Rates)
Railway Board

Copy to:

Pr. Chief Commercial Manager
All Zonal Railways