

**GOVERNMENT OF INDIA(BHARAT SARKAR)  
MINISTRY OF RAILWAY(RAIL MANTRALAYA)  
(RAILWAY BOARD)**

\*\*\*\*\*

No. 2009/TG-I/10/P/ATM

New Delhi, Dated : 03.09.2009

**Chief Commercial Managers  
All Zonal Railways,**

**Sub: - Installation of ATMs.**

**(Commercial Circular No. 43 of 2009)**

Memoranda of Understanding(MoU) was signed by Ministry of Railways with State Bank of India and its associates on 04.08.2006 for installation of ATMs at 682 locations with e-ticketing facility at 383 locations.

2. MoU was signed by Ministry of Railway with other Nationalized bank on 22.11.2006 viz. Bank of Baroda, Canara Bank, Dena Bank, Indian Bank, Punjab National Bank and Union Bank of India with e-ticketing facility at 711 locations.

3. Instructions were also issued vide letter No. 2007/TG-I/10/P/ATM dated 29.06.2007 for installation of ATMs at 391 other locations with e-ticketing facility at 313 locations by 8 more banks viz. Bank of India, Bank of Rajasthan, HDFC Bank, ICICI Bank, Indian Overseas Bank, J&K Bank, UCO Bank and UTI Bank. With this, the number of locations where ATMs are proposed to be installed were 1712 with e-ticketing facility at 1170 locations.

4. The validity of MoU was extended from time to time and the last extension has since expired on 31.03.2009.

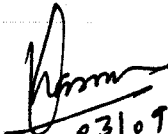
5. Till 28.02.2009, 919 ATMs had already been installed with e-ticketing facility at 127 locations.

6. The issue regarding extending the validity of MoU for installation of ATMs has been examined in this office and it has been decided as under:-

- i. The term of MoU has been extended upto 31-12-2009.
- ii. The term of MoU shall not be extended after 31.12.2009 for installation of ATMs at remaining locations where no action has been initiated.
- iii. For those locations where action has already been initiated by banks/Railways for installation of ATMs, Zonal Railways should complete this work expeditiously but not later than 31.12.2009.
- iv. Zonal Railways should clear all pending references received by them from Banks for swapping of ATM locations either within the category or across the category at any station whether included in the list allotted to them/bank or not and ensure installation of such ATMs latest by 31.12.2009.
- v. The locations surrendered by the banks can be offered to any of the Bank with whom MoU have been signed or for whom permission has been granted for

installation of ATMs, as per present MoU, subject to condition that the same should be installed before 31.12.2009.

- vi. The locations where ATMs could not be installed due to remodeling or construction work at the station, Zonal Railways should earmark the space and complete installation of ATM at the earliest but not later than two months after the completion of remodeling work.
- vii. At those locations where it was essential for banks to provide e-ticketing kiosks along with ATMs as per MoU and banks have not done the same, the following action may be taken:
- Banks may be asked to complete installation of e-ticketing Kiosk latest by 31.12.2009, failing which, the space allotted to them may be reduced to 6 Sq.Metre.
  - This space of 1.5 Sq.Metre may be restored only when they provide e-ticketing Kiosk.
  - At these locations, the agreement with the banks should not be renewed unless they provide e-ticketing Kiosks.
  - Zonal Railways should also explore the feasibility of making a provision in the agreement to be signed with the Banks in future, for collection of cash generated at stations and make it with mutual consent.



03/09/09

**(V.K. Sharma)**  
**Director Traffic Commercial(G)**  
**Railway Board.**