

Government of India (भारत सरकार)
Ministry of Railways (रेल मंत्रालय)
(Railway Board)(रेलवे बोर्ड)

No.TC-I/2020/101/eRD/Misc

New Delhi, dt.29.12.2020

General Manager
All Zonal Railways

Sub: Facilities for uploading signed application for various freight activities on Freight Business Development (FBD) portal.

FOIS has developed Freight Business Development portal wherein the facility for uploading application by customer for various freight activities have been provided.

Presently, freight customer has to make an application to Divisional office for various freight activities like stacking permission, diversion, rebooking, short of destination delivery, waiver of demurrage/wharfage, Station to Station Rates etc. For this purpose, he/she has to visit the Divisional office or send the application by messenger/post.

To ease out the business process, it has been decided that freight customers (registered/non-registered/new customer) may be allowed to upload his/her signed application on the FBD portal itself for various freight activities like stacking permission, diversion, rebooking, short of destination delivery, waiver of demurrage/wharfage, Station to Station Rates etc. System will forward the same to the concerned Sr. DCM or Sr. DOM, as the case may be, on his mail ID. Sr. DCM/Sr. DOM may download the same and will process it further according to the extant guidelines. This will facilitate the customer and make business process hassle free.

This issues in consultation with Traffic Transportation Dte. and with the concurrence of Finance Dte. of Ministry of Railways


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for Member (Finance), Railway Board

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